

TimeRevolution.com Repair Request Form

Processing

1. Send your parcel to:

TimeRevolution.com
 Attn: Repair Department
 5250 Satellite Drive, Unit #13, Mississauga, ON L4W 5G5

2. Ensure your parcel has sufficient postage and a return address.
3. Please fill out your "ticket #" below, tear off and keep your copy.
4. Complete this form and include it in your parcel.
5. Be sure to include payment by check, money order or credit card (please fill out credit card portion), this will expedite your repair.
6. Please securely package and ship your watch. The use of a padded envelope is recommended. **DO NOT send your watch in the original gift box as it will not be returned to you.**
7. Please complete one form per watch if sending in multiple repairs.
8. We are not responsible for lost or stolen articles that are in transit to us. We recommend that you insure your parcel.

Shipping Charges (applies to warranty + non-warranty repairs)			
Standard Shipping (ON,PQ)	\$15.00	Standard Shipping (all other provinces)	\$16.95
Priority Overnight Shipping (and/or Diamond/Gold Watch)			\$25.00
Additional Charge			
Rush Charge	\$20.00	<i>(please specify on your form if you wish to add this charge to the above)</i>	

In order to avoid delays please fill out the form completely and send with your watch.

Name:			
Address:			
Tel: (Day)	Tel: (Evening)	Fax:	
Email:			

Please provide the Model Reference of your watch _____, your serial # _____

<input type="checkbox"/> Please give brief description of problem:	If this is a non-warranty repair you may request an estimate. To expedite the process you may also provide an amount you are ok to go ahead with without an estimate. If the actual cost is less than this amount you will be charged the lesser amount. If the charges are greater you will receive an estimate for approval prior to us commencing the work.	
	<input type="checkbox"/> Request Estimate	<input type="checkbox"/> Go Ahead up to \$ _____ (if more than this amount we will contact you and provide an estimate, please consider shipping in addition to this amount)

Work Required	Cost	Payment For Repair and/or Shipping
	\$	<input type="checkbox"/> Visa <input type="checkbox"/> MC <input type="checkbox"/> Amex <input type="checkbox"/> Check/Money Order <small>(please makes checks payable to "TimeRevolution.com")</small>
Rush Charge (+\$20.00)	\$	
Shipping Charge	\$	Credit Card#:
Subtotal	\$	Expiry: /
Sales Tax <small>[5% AB/MB/NWT/NUN/PEI/SK/YK/QC - 12% BC - 13% NB/NFL/ON - 15% NS]</small>	\$	Name as it appears on card:
TOTAL CHARGES	\$	Signature:

Repair Ticket Reference

(first 4 letters of your last name & last 4 digits of your phone #)

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-----REPAIR TRACKING TICKET-----

Repair Ticket Reference

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